



Bella Via Skin and Body Therapies
beauty through health and wellness

Cancellation Policy

Bella Via Medical Spa

We kindly ask for your observance of our cancellation policy, which allows us to offer appointment availability to other clients and helps keep our providers' schedules running smoothly. We truly appreciate your consideration of both our team and fellow clients.

New Clients

Initial appointments require a deposit of:

- \$75 for injectables
- \$25 for all other services

Deposits will be applied to your service total or refunded if the appointment is canceled with at least 24 hours' notice.

In the event of a no-show, the deposit will be retained.

Established Clients

We require a minimum of 24 hours' notice for cancellations or rescheduling. Appointments that are missed, canceled, or rescheduled with less than 24 hours' notice will require a \$25 deposit to book your next appointment. This deposit will be applied to your future service.

Spa Packages

All package appointments must be secured with either a gift card on file or a \$25 deposit. Deposits will be applied to your services or refunded with at least 24 hours' notice. With less than 24 hours' notice or a no-show, the \$25 deposit will be retained or deducted from the gift card.

Thank you for your understanding and cooperation—we truly value your time and your trust in our care.

Sign and dated: _____

